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Customer:

St. Luke's Health System

Description of Business:

St. Luke's Health System is the largest health care provider in Idaho with four full-service hospitals and more than 25 outpatient treatment facilities and clinics. In December 2013, St. Luke's opened a \$12 million, 30,000 square foot ambulatory surgery center on the campus of its Meridian Medical Center. The new facility added to the surgical capacity of St. Luke's Meridian, which did not have outpatient surgery resources prior to its opening.

Contact:

Jessie Barnum, Building Services Manager

Culligan[®] Success Story St. Lukes' Ambulatory Surgery Center

A comprehensive water solution was needed to provide high quality water in specific departments throughout the facility with emphasis on a committed service team who is available 24/7.

SITUATION/PROBLEM:

In a facility that is designed to treat illness and save lives, continuous access to high quality water is essential to daily operations. St. Luke's Health System was an existing Culligan[®] customer, utilizing a wide array of services including PEDI, POU drinking water systems, bottled water and facility water treatment, coupled with an agreement to supply each facility with safe drinking water should events mandate an expanded need.

As this equipment is installed in a hospital environment, it is crucial that the system is always on line to service the facility. As a result, the Culligan[®] system is designed around redundancy, backed by a commitment to provide St. Luke's with 24/7 service in the case of an emergency.



END-TO-END SOLUTIONS.

Superior service with every order.

Every customer is important. And every customer is different. With a partner like Culligan[®] Commercial, you can expect a water treatment plan as original as you are. And like you and your business, we pride ourselves on supporting our solutions with ongoing expert service.

Solution:

Full line facility softening is being provided by duplex alternating CSM 600-2CD, ASME water softeners. High purity loop is being provided with an HE auto carbon filter for chlorine removal prior to the G2-2 RO system. RO water is being fed into two 210-gallon cone bottom atmospheric tanks that are being repressurized utilizing two stainless steel multi-stage vertical Goulds pumps that are being controlled via two independent variable speed drives.

Equipment Installed:

- Culligan Side Mount (CSM™) heavy duty 422 R Triplex carbon filtration system
- 1 micron final filter

The Results/Customer Benefits:

St. Luke's expects to increase the life of the equipment and reduce the cost of operation that the Culligan[®] system serves for many years to come. Benefits include less boiler blow down, lower chemical usage and fewer maintenance calls. The Culligan[®] system produces high quality water that also translates into less re-wash and re-sterilization of expensive and essential surgical equipment. All of this will equate to less down time and more patients being treated, which ultimately means a more profitable bottom line.

Culligan® Advantages:

- The Culligan[®] representative was knowledgeable about the complicated requirements of a high-purity water treatment system.
- Culligan[®] has state-of-the art technology and an extensive range of products.
- Culligan[®] has been cooperative and responsive throughout the entire process, from planning through after-sale service.



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For over 80 years, Culligan[®] has made better water. Our global network, comprised of 800+ dealers and international licensees in over 90 countries, is dedicated to addressing your water-related problems. As a worldwide leader in water treatment, our sales representatives and service technicians are familiar with the local water conditions in your area. Being global and local position us to deliver customized solutions to commercial and industrial water issues that affect your business and your bottom line.

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